

FS Panel-20260717_110312-Meeting Recording

17 July 2026, 10:03am

57m 16s

● **Shanahan, Barry** started transcription



Kennedy, Cliona 0:03

Green.



Desmond Leo 0:04

Yep. Cool.



Shanahan, Barry 0:04

Yep.



Desmond Leo 0:07

All right, so just for the transcription, this is the client registration for the Boost Foods. Yes, so just, yeah, just type in your e-mail, put in a fake e-mail, or sorry, your personal e-mail or whatever.



Kennedy, Cliona 0:13

Yeah.

But I should say create one now, yeah.



Desmond Leo 0:20

Yep.

One of the things to ask yourself is, are these the right questions?

Because if not, then we, you know, we might want to add some more questions.



Gary Walsh 0:38

I, I went through the, I went, I went through this with Cliona before.



Desmond Leo 0:41

Okay, cool. Sure, it's all good.



Kennedy, Cliona 0:46

Can I not type this, no?



DL Desmond Leo 0:49

Well, you can, you can, you have the arrows and...



Kennedy, Cliona 0:50

Okay.

Mhm.

Just letting everyone know it's my birthday in 11 days, so...



GW Gary Walsh 0:57

Happy Birthday!



Kennedy, Cliona 1:00

Okay.



DL Desmond Leo 1:01

Happy birthday!



Kennedy, Cliona 1:02

Thanks.



DL Desmond Leo 1:08

98. You were born in 98.



Kennedy, Cliona 1:11

Yeah.



DL Desmond Leo 1:11

Wow.



Kennedy, Cliona 1:14

I don't know if that makes me a millennial or a Gen Z.



Desmond Leo 1:17

Definitely a Gen Z. Actually, I don't even know. I don't even know. I'm A millennial, but...



Gary Walsh 1:21

Hello.



Desmond Leo 1:22

I graduated high school in 1999.



Kennedy, Cliona 1:25

Oh.

Sorry, making everyone feel a little today.



Desmond Leo 1:32

Yeah.



Gary Walsh 1:33

Millennial goes to ninety-six, then that number.



Kennedy, Cliona 1:36

Okay.

Okay.



Shanahan, Barry 1:40

I'm following along on my end there and I've actually I in the phone number there it's NAS.



Kennedy, Cliona 1:47

Yeah, I haven't gotten a cold either.



Shanahan, Barry 1:48

Not letting me send this. Oh, it has, sorry. It just asked me to waive. That's right. Thank you.



Kennedy, Cliona 1:55

I haven't gotten a code.



Shanahan, Barry 1:57

And you've an extra digit in yours as well, Tiernan, I think.



Kennedy, Cliona 2:03

Zero, though, shouldn't make a difference, no?



Shanahan, Barry 2:05

It's a good question. I'm not entirely sure. I think the 353 normally stands in.



Gary Walsh 2:07

Shouldn't.



Desmond Leo 2:08

I think it depends on the.



Gary Walsh 2:11

Shouldn't make a difference, but try and hit resend and take it out.

If it doesn't come true, I might need to do something to fix that.



Kennedy, Cliona 2:42

Okay.



Shanahan, Barry 2:42

Yeah, mine still hasn't come through. It's prompting me to resend, so I'll try that for the initial one. Bye.



Gary Walsh 2:45

No, no, no, don't worry. I'll just give you, I'll just tell you what the code is, but I'll obviously have to find out what that is. Who ends in 668? Your code is 468089.



Kennedy, Cliona 2:51

Yeah, nothing.

Me.

 **Gary Walsh** 2:59

Yeah, 468089.

 **Desmond Leo** 3:02

Sorry, that, that's the one that that's the ohh, cool, OK.

 **Gary Walsh** 3:05

And then...

Are yours is 582?

407.

 **Shanahan, Barry** 3:13

That's brilliant.

 **Gary Walsh** 3:17

I have to figure out what's stopping that going through.

 **Shanahan, Barry** 3:25

This is a personal e-mail rather than working on this.

 **Gary Walsh** 3:28

Yeah.

 **Desmond Leo** 3:29

Yes.

 **Gary Walsh** 3:31

It doesn't actually really matter, but it makes it easier to be clear.

 **Kennedy, Cliona** 3:37

I need to return that password in case I need to look at it again another time.

 **Desmond Leo** 3:44

There you go. Okay, so you've signed up. Now, that's the signup experience. You've got a little profiling survey that you can do if you want. Otherwise, we should move to the admin side to actually set up a discussion forum.

 **Gary Walsh** 3:44

The.

 **Kennedy, Cliona** 3:49

Mmh.

 **Gary Walsh** 3:59

Sorry, before we go through that, I want to cheque the emails and this profiles where none of them have been confirmed.

 **Kennedy, Cliona** 4:06

Sorry, just wanna say here.

 **Desmond Leo** 4:06

I see.

 **Gary Walsh** 4:08

Ohh, sure, that needs to go.

 **Kennedy, Cliona** 4:11

Yeah, thank you.

 **Gary Walsh** 4:13

Yep, turn that.

 **Kennedy, Cliona** 4:14

And.

 **Desmond Leo** 4:19
And that's fine 'cause you have no.

 **Gary Walsh** 4:21
Yeah, you have to do that.

 **Desmond Leo** 4:23
You have to do the profound study.

 **Kennedy, Cliona** 4:23
We still have, they still have to agree to this, so don't they, don't they?

 **Gary Walsh** 4:26
That's all, but that's only if they're doing AI interviews, which we're not doing in this.

 **Kennedy, Cliona** 4:30
Yeah, yeah, yeah, yeah, yeah. Okay.
Okay, what do I need to do?

 **Desmond Leo** 4:36
Do the first profiling survey, so if you click that guy 2 minutes.

 **Gary Walsh** 4:36
Okay. Okay.
You just need to...
verify these are everything that you said they were clean at the time.

 **Kennedy, Cliona** 4:48
Yeah, they're fine.

 **Gary Walsh** 4:49
Yeah.

 **Kennedy, Cliona** 4:55

Yeah.

Hey.

Yeah, that's what we said. Perfect. Sorry. Honestly, I can't catch up here today.

Social maker.

And.

Hey, that's her. Yeah, I would want to that prefer not to say question there.

To.

So, we can take that out of the Louise one.

 **Gary Walsh** 5:39

Olea.

 **Kennedy, Cliona** 5:39

This one.

Because you can't.

Obviously, it's Larry's website, so that can come out of there.

So, I'll just do phone for this.

Section.

And I need to check, I don't know if Louise have an app.

I'll double cheque that.

 **Desmond Leo** 6:02

You want me to look?

Like, do I just go to the app store?

 **Kennedy, Cliona** 6:06

Yeah, or maybe just, I don't think they do.

 **Gary Walsh** 6:11

OK, so which ones are coming out?

 **Kennedy, Cliona** 6:11

I don't know, David.

Online, online through Musgrave Marketplace website and app.

 **Gary Walsh** 6:22

Sorry, sorry, can you go back to the previous question, Adam?

 **Kennedy, Cliona** 6:26

This one.

 **Gary Walsh** 6:27

Which one? There was another one needs to come out a second ago.

 **Desmond Leo** 6:30

That was the go back, back, back.

 **Gary Walsh** 6:35

Oh, no, maybe, sorry, sorry, it was it was on that one, sorry.

 **Desmond Leo** 6:36

Oh, no, no, 4, 4, 4, 4.

It's the how did you how did you find out about this? The one that the question that got the...

 **Gary Walsh** 6:42

Ohh, they were both on the same question, sorry. OK, alright, OK.
Hey.

 **Kennedy, Cliona** 6:52

Let's go weekly.

 **Gary Walsh** 6:54

So get rid of app and online.

 **Kennedy, Cliona** 6:56

Yeah, been a customer.

 **Desmond Leo** 7:01
Louise does not have an app, by the way, yeah.

 **Kennedy, Cliona** 7:03
Perfect, yeah, app and Musgrave website.

 **Gary Walsh** 7:04
Okay, and cheque the e-mail.

 **Desmond Leo** 7:06
You need to verify your e-mail.

 **Kennedy, Cliona** 7:08
Yeah.

 **Gary Walsh** 7:09
Now, on that e-mail.
The sender is Musgrave Dash Shop Talk.

 **Kennedy, Cliona** 7:12
Mhm.
Yeah.

 **Gary Walsh** 7:16
That can't really change, because it's just it's one e-mail for all of the things, so we either call it Musgrave.

 **Kennedy, Cliona** 7:19
That's why.
Yeah, that's it.

 **Gary Walsh** 7:26
But I think it was Louise, it could have been Charlotte. I always mix the two of them

up, but I think it was Charlotte at the time who told me that she wanted to be Musgrave shop top.



Kennedy, Cliona 7:35

Yeah, because we do own them anyway at the end of the day, so it doesn't really matter to know that. So when I verify my e-mail, I just get a blank screen.



Gary Walsh 7:42

Just check.



Shanahan, Barry 7:48

Yeah, same.



Gary Walsh 7:48

Try, can you do it on the computer?



Kennedy, Cliona 7:51

I don't know where my laptop is. Hold on. Maybe if I copy and paste the URL, will I try that?



Gary Walsh 7:56

Yeah, that'll do.



Kennedy, Cliona 8:08

Same, blank screen.



Gary Walsh 8:11

Can you tell me this URL onto this laptop?



Desmond Leo 8:11

Can you just copy the URL and throw it into the chat?



Kennedy, Cliona 8:16

And.

 **Desmond Leo** 8:16

Oh, I guess you can't copy the URL and throw into the chat because it's on your phone. Copy the URL and e-mail it to us.

 **Kennedy, Cliona** 8:20

Yeah.

 **Gary Walsh** 8:20

Do you have to do you have teams on your do you have teams on your phone, dude?

 **Kennedy, Cliona** 8:24

Yeah, I don't know if it let me copy and paste. What was the thing? There's permissions on that, and let me try it anyway.

 **Gary Walsh** 8:33

You go to send a message to yourself on Teams.

 **Shanahan, Barry** 8:36

And it did, I'm verified now, but only because I signed on to Gmail on the laptop. It doesn't look like the...

And...

 **Gary Walsh** 8:45

Yeah, it's it's that kind of makes sense.

If that link, there's kind of an assumption that you are logged in when you're verifying your e-mail.

 **Shanahan, Barry** 8:55

Mm.

 **Kennedy, Cliona** 8:56

Will I press that link down?

DL **Desmond Leo** 8:57
So, can you...

GW **Gary Walsh** 8:58
If you can press that link on that on your browser, yeah.

 **Kennedy, Cliona** 9:05
Okay.

DL **Desmond Leo** 9:07
Oh, I see.

GW **Gary Walsh** 9:10
Shouldn't be blanked or it should work the other way. I'll look into that, but the assumption they'll be doing it on the same device, you know.

 **Kennedy, Cliona** 9:14
Yeah, because most of them will be doing it from their phone.
Yeah.

SB **Shanahan, Barry** 9:19
Yeah.
Interestingly enough, my second survey has disappeared now. It's told me I have no tasks.

GW **Gary Walsh** 9:28
Your second survey, so you went in on the Ruth Foods, right? Yeah.

SB **Shanahan, Barry** 9:30
So...
Yeah, I'm on the same here except see where it says your second profile survey and verified e-mail there, mine is blank. Oh yeah, actually like this, exactly like this.

GW **Gary Walsh** 9:34

Mhm.

Yeah, so there is no second survey. We need to take that out of that screen as well. There's only one.



Kennedy, Cliona 9:42

Yeah.



Shanahan, Barry 9:43

Right, right, right.



Kennedy, Cliona 9:45

Yeah.



Gary Walsh 9:46

So that's the process there. Are you happy with that e-mail of the content of the e-mail?



Kennedy, Cliona 9:47

Okay.

Yeah.

Yeah, ohh yeah, sorry, theme.



Shanahan, Barry 9:55

Yeah.



Kennedy, Cliona 10:02

Yeah, and that's fine. And you put my e-mail in there too.

At.

Report that it wasn't used. That's fine. Was group dot shop talk. I don't even think they'll notice because.

The subject line is welcome to Larry's food service panel, so I think it's fine.



Gary Walsh 10:19

Yeah.

 **Desmond Leo** 10:19
Cool.

 **Gary Walsh** 10:20
So obviously that's the main.

 **Kennedy, Cliona** 10:20
Correction.

 **Gary Walsh** 10:23
process that these guys need to do first and I don't know how many people it is, it's what 12 or something.

 **Kennedy, Cliona** 10:30
La Louise is, yeah.
Between 12 and 15, and then Musgrave marketplace is like 30, but we've done a bit of...
We're trying to do some reductions at the minute and then revamp Northern Ireland because a lot of the customers in Northern Ireland aren't hitting a spend with us anymore. So we're in the process of doing that.

 **Gary Walsh** 10:51
OK.

 **Kennedy, Cliona** 10:51
Reach out to the service manager.

 **Gary Walsh** 10:52
There's the, there's the link from Musgrave Marketplace. Now, Musgrave Marketplace doesn't have a profile survey in it; that's it's the same survey, just is it the same profile survey?

 **Kennedy, Cliona** 11:04

Luther.

Should there be a picture here?

 **Gary Walsh** 11:16

Yeah, to create a new account on this one as well.
When you do it, there's no...

 **Kennedy, Cliona** 11:24

Oh, just the error message there.

 **Gary Walsh** 11:26

Yeah, just keep trying to come.

 **Kennedy, Cliona** 11:51

And.

We can.

We have the ability, don't we? Oh.

 **Desmond Leo** 12:02

You need to slow down.
That's interesting.

 **Shanahan, Barry** 12:08

I have the same as well.

 **Gary Walsh** 12:08

Ryan.
Are you?

 **Desmond Leo** 12:12

Hit, hit the send button again.

 **Kennedy, Cliona** 12:13

Sorry.

 **Gary Walsh** 12:17

That setup issue or not. We never tested that panel.

 **Kennedy, Cliona** 12:23

We have the ability, don't we, to like toggle questions, like, so in the panel that we'll be doing.

Next week, we have the ability to, like, we want to ask a question to just Republic of Ireland. We can we can do a conditionality to people that have answered in their profile set up that they're based on Republic.

 **Gary Walsh** 12:43

Mm.

Yeah.

 **Kennedy, Cliona** 12:46

Paper.

 **Gary Walsh** 12:48

And...

Musgrave Marketplace was not set up, sorry.

Is the...

I'll.

Is set up now, but is the profile survey the same? You want to ask the same questions from Musgrave Marketplace?

 **Kennedy, Cliona** 13:56

Yeah, yeah, and you can just leave in the app and the online question on the one.

 **Gary Walsh** 13:57

In general.

The basically the exact same then, yeah.

 **Kennedy, Cliona** 14:04

Yeah, I think it's perfect.

 **Gary Walsh** 14:07
You would say that you you wrote it.

 **Kennedy, Cliona** 14:09
I know.

 **Shanahan, Barry** 14:09
Okay.

 **Kennedy, Cliona** 14:11
Let me see.
This is my leg, she Gary.
Slowly behind.

 **Gary Walsh** 14:21
And.

 **Kennedy, Cliona** 14:22
I think it's fine. Like, we want to, like, these people don't have time. They don't care.
Like, they just want to get paid 75 or all and answer these questions. You know what
I mean? Like...

 **Gary Walsh** 14:22
And.
Yeah.
Absolutely.

 **Kennedy, Cliona** 14:33
They don't have time to be waffling around answering all the questions for us, like
they just want to get in and answer them.

 **Desmond Leo** 14:38
Yeah.
Yep.



Kennedy, Cliona 14:41

We just need to be able to classify them by.

Type, food service type.

business size, you know, obviously we'd like to know the turnover, they might share it, they might not, and location.

So, like, they're just key details really that we need to know, so...



Gary Walsh 15:05

Just give me something to restart at that.

It send code there, no.

Give it another few. No, no, no, just give it another few seconds. It takes a few seconds for it to recycle.



Kennedy, Cliona 15:20

Will I go, will I just close it and go back in?

Okay.



Gary Walsh 15:49

Enjoy there now.



Shanahan, Barry 15:54

I can throw in there.



Gary Walsh 15:57

Try that again, yeah.

But you actually, you might actually be right, you never know.



Kennedy, Cliona 16:05

I'd be breaking it.



Gary Walsh 16:07

Now there's a rate limit on it, stops you sending too many, too fast. Barry, yours is 413471.

 **Shanahan, Barry** 16:16
Right.

 **Gary Walsh** 16:36
What up, Hannah?
Yeah.
And yours is 163205.

 **Kennedy, Cliona** 16:53
What?
Did that come up in the other one?

 **Gary Walsh** 16:59
It.

 **Kennedy, Cliona** 17:05
Sorry, on the keyboard, and it's bigger than my old one, and I'm not really sure.
Right.
Yeah, that looks like...

 **Gary Walsh** 17:32
Yeah, so I have to add in that other project for you now, but I'll add in the same.

 **Kennedy, Cliona** 17:37
Yeah.

 **Gary Walsh** 17:39
An e-mail, e-mail of it.

 **Kennedy, Cliona** 17:39
Yeah.
I don't matter.
Canty the logo on the e-mail.

 **Gary Walsh** 17:48

And see the logo. OK, alright, get that fixed.

 **Kennedy, Cliona** 17:52

I can give you a logo, a white logo - will that make you different e-mail?

 **Gary Walsh** 17:56

The.

 **Kennedy, Cliona** 17:58

I have my hold on, I have my e-mail.

 **Shanahan, Barry** 18:00

Yeah, I I have I have a logo on desktop, anyway.

 **Kennedy, Cliona** 18:04

I have my e-mail in Derek, like my emails in...

Dark mode, dark theme. I can't see it, but then when I change it to light theme, I can just...

 **Shanahan, Barry** 18:12

Mhm.

 **Gary Walsh** 18:12

Yeah.

I don't think I can do it, Debeca.

 **Kennedy, Cliona** 18:20

I just wonder, is there anything?

 **Gary Walsh** 18:21

Right.



Kennedy, Cliona 18:23

We have a logo like with a bit of green in it, maybe I could send ash.



Gary Walsh 18:27

And try it.



Kennedy, Cliona 18:29

Yeah.



Desmond Leo 18:35

Is it that you just want, because it's too dark, so you can't see the logo, the marketplace logo we're talking about?



Kennedy, Cliona 18:43

Yeah, sorry, on the e-mail, but my e-mail was in like dark mode, like dark theme.



Desmond Leo 18:47

Ohh.



Kennedy, Cliona 18:50

But maybe even if, and I changed it to light theme, I can obviously see it now, but I'm like maybe even the logo with the, like a green, there's a bit of greenness, maybe just put that in instead, maybe it might just lose it.



Desmond Leo 19:01

Do you have a, do you have a, is there, is there a white background to the marketplace?



Shanahan, Barry 19:05

I was gonna say that's that it's at the moment it's probably just black text rather than black text over a over a white background.



Desmond Leo 19:10

On it.

Yeah, it's like.



Kennedy, Cliona 19:12

There is, there is assets on the Kinect.



Shanahan, Barry 19:17

Yeah, I'll have a look there.



Kennedy, Cliona 19:18

Each so maybe they might be on there. OK, I'll.

Verify my e-mail there one second.

Oh, okay, I got.

OK, right.

So...

On mobile, it's not fitting to the screen. So can you see there where it says like, obviously it says grace, but it's just like.



Gary Walsh 19:50

It's clumped off, yeah.



Kennedy, Cliona 19:51

Yeah, but if I turn my phone...



Gary Walsh 19:52

Nothing else.

Yeah, we'll get, we will only get that fixed today, unfortunately.



Kennedy, Cliona 19:57

That's fine, that's fine, but just...



Gary Walsh 19:59

We gotta fix prompt though.



Kennedy, Cliona 20:02

Just to flag, maybe that's what happened with the Louise one.



Gary Walsh 20:05

Possibly, yeah, because it should work on the phone, it just doesn't give you as much information.



Kennedy, Cliona 20:11

That is what happened to Lisa.



Gary Walsh 20:13

Okay.



Kennedy, Cliona 20:14

OK, perfect. Got.

Okay.

Great, that's fine. Yeah, it looks good.



Gary Walsh 20:24

OK, then Lesley, we already showed you how to set up the project, but go ahead with that.



Desmond Leo 20:28

Cool.

Yeah, panellist registration looks good. Let's set up the, if you want to log in as admin, and then let's just set up your first discussion forum and see what it looks like, and then you can invite yourself and then see what it looks like from the.



Kennedy, Cliona 20:31

Yeah.

Yeah.



Desmond Leo 20:45

Analyst perspective.



Kennedy, Cliona 20:47

Will I use the Louise panel?



Gary Walsh 20:51

Yeah.



Desmond Leo 20:51

Yeah, yeah.



Kennedy, Cliona 20:53

So...



Desmond Leo 20:56

So sorry, no, you, I mean, you, you, uh...



Gary Walsh 20:59

Good, shut up.

Go to your normal ShopTop login.



Kennedy, Cliona 21:03

My normal empty, OK.



Gary Walsh 21:04

Yeah.

So there is something that just first you have to do.

Actually, no, I can help you.



Desmond Leo 22:04

So click New Project.

And let's just create it.

Project name, discussion forum.

And then it just becomes a fill your own stuff in, but you have to click the edit at the top to actually edit those details.



Kennedy, Cliona 22:39

OK.



Gary Walsh 22:45

Mm.



Kennedy, Cliona 22:53

Uh, welcome message. Where is that Barry?
I need.



Shanahan, Barry 22:58

And I emailed it over to you yesterday.



Kennedy, Cliona 23:02

You probably did.
And.
Alright, yeah, mute it.
No.
There it is.
Also.
When Louise is back from holidays, you will have to tell her.
By the way.
Right.



Desmond Leo 23:57

Yeah, you have to hit save.



Kennedy, Cliona 23:59

Yeah.
Actually.
Okay.



Shanahan, Barry 24:07

Just a bit of an Thursday housing, this is.



Kennedy, Cliona 24:09

Yeah, it's Friday.

Okay.



Desmond Leo 24:13

Did you remove the description from the? That's interesting. The description for the description measure wasn't carried through.



Shanahan, Barry 24:21

Did we write one?



Desmond Leo 24:23

Can you edit? Oh, sorry, you didn't write one. Okay, sorry, I didn't, I thought you did, but you, okay, that's cool. If you didn't write one, that's fine.



Kennedy, Cliona 24:23

Oh, here? Yeah.

No.

Okay.



Desmond Leo 24:32

Cool.

We are thinking about renaming topics to tasks. Do you think that that is more relevant, that we should actually have it as a task instead? Are these tasks for you or topics?



Kennedy, Cliona 24:38

Yeah.

No.

Topics.



Desmond Leo 24:47

Ah, interesting. Okay.

 **Shanahan, Barry** 24:48
Specifically, I'd say topics as well. It depends on the researcher, I suppose. Something else could be tasks.

 **Kennedy, Cliona** 24:49
Here, like...

 **Desmond Leo** 24:55
Mm.

 **Kennedy, Cliona** 24:56
But for food service panel, specifically, topic.

 **Shanahan, Barry** 24:59
Copy that and say this one.

 **Desmond Leo** 24:59
Okay.
Okay, interesting.

 **Kennedy, Cliona** 25:04
OK.
Bye.
And is this very important question?

 **Gary Walsh** 25:19
No, that's it, like...

 **Desmond Leo** 25:21
In the description.

 **Gary Walsh** 25:23
No, so not the...
It.

 **Desmond Leo** 25:25
Yeah, in the description there.

 **Kennedy, Cliona** 25:26
OK.

 **Desmond Leo** 25:27
That's where you put the activity or the thing that you want them to.

 **Gary Walsh** 25:35
No, no, the question at the top of the panel is open message.
Description sits on the side.

 **Shanahan, Barry** 25:41
Opening message.

 **Kennedy, Cliona** 25:44
Okay.

 **Gary Walsh** 25:48
And.

 **Kennedy, Cliona** 25:49
Like that.

 **Gary Walsh** 25:49
I can show you, I can show you an example.

 **Kennedy, Cliona** 25:54
Where is James going?

 **Desmond Leo** 25:57
In the one in the design updates that we have with Guillermo, the description is going to show underneath the topic name.

 **Gary Walsh** 26:01
No.

 **Desmond Leo** 26:04
And that, oh, oh.

 **Gary Walsh** 26:05
In those, in those of Jeff.

 **Kennedy, Cliona** 26:05
Yeah.

 **Desmond Leo** 26:07
Okay.

 **Gary Walsh** 26:07
But that's not this version.

 **Desmond Leo** 26:10
Okay, we'll need to make sure not to push those changes until...
This, this, how long is this one for?

 **Kennedy, Cliona** 26:17
We'll probably have it up for like 10 days, two weeks-ish.

 **Gary Walsh** 26:19
Okay.

 **Desmond Leo** 26:21
OKOK.

 **Kennedy, Cliona** 26:27
Will I continue?

 **Desmond Leo** 26:29
OK, OK, good, cool, cool, yeah, and then just set a start it and edit.

 **Kennedy, Cliona** 26:30
Yeah.
Ohh, the same on me.
To.

 **Desmond Leo** 26:40
So one of the ideas that we have for discussion forums that is currently in the works and about to be released is that you have, you will have an option that.

 **Kennedy, Cliona** 26:40
Carla.

 **Desmond Leo** 26:50
If you have several topics that stagger the different start date end dates.

 **Kennedy, Cliona** 26:55
Yeah.

 **Desmond Leo** 26:55
we can send a reminder.
to the person to be like, hey, by the way, a new topic is opened. Come log in and yeah.

 **Kennedy, Cliona** 27:01
Yes, that would be great.

 **Shanahan, Barry** 27:03
Mm.

 **Kennedy, Cliona** 27:05
Because sometimes we have done that, like, if...

Um...

Like, if...

like say a big news, like for example, when they announced that reduction rate a few months ago, like that big news story broke or whatever, that was like, I'd say two weeks after we had

And put off the panel.

 **Desmond Leo** 27:34

Mhm.

 **Kennedy, Cliona** 27:36

Just wait a minute.

 **Desmond Leo** 27:36

In that case, in that case, you'd create a new discussion, though.

 **Kennedy, Cliona** 27:39

Yeah, OK.

Yeah.

 **Desmond Leo** 27:43

But it's just if you've got like a long running discussion and you're like, you want to remind them every time a new topic starts as part of that one discussion, then we can be like, hey, look, we've got something new.

 **Shanahan, Barry** 27:50

Mhm.

 **Kennedy, Cliona** 27:50

Yeah, OK.

Yeah, I'm just wondering, should I take out the bullet points here? Probably just do a bit of space and...

 **Desmond Leo** 28:01

Are you sure you want to have three questions within?



Kennedy, Cliona 28:05

I just work here. I just work here.



Gary Walsh 28:06

Yeah.

Thank you.



Desmond Leo 28:11

Haha.



Shanahan, Barry 28:15

I think the challenge with that with putting three of them in there is that they might answer one and then progress to the next section rather than guessing everything.

Do we want to do you want to flesh these out Cliona and have one?



Desmond Leo 28:25

Yeah.



Kennedy, Cliona 28:29

So.

Alright, this is, that's above my pay grade.



Gary Walsh 28:37

Obviously, you can reply to them, Barry, if they haven't answered it, you know, you can say, "Hey, you can introduce before you forgot to give us an answer for..."



Desmond Leo 28:45

Yeah, it's just more onus on the moderator to make sure that all three questions were answered.



Shanahan, Barry 28:49

Yeah.



Kennedy, Cliona 28:49

Yeah.

Ohh, ****, Dave.

 **Desmond Leo** 28:55

Um, yeah, start date end dates for, yeah.

 **Kennedy, Cliona** 29:00

Can we not do a blanket start date, end date per discussion?

 **Gary Walsh** 29:06

You can leave, you can leave them empty, you can leave them empty on this version.

 **Desmond Leo** 29:06

We've.

No, we've we've we've forced we've forced requirements to include start, date, end date, just so that we can get the.

 **Gary Walsh** 29:14

We didn't force, we didn't force an end date, force a start date.

 **Desmond Leo** 29:18

start date, right? And that's just for the reminders in case you wanted to do reminders as it's coming up.

 **Kennedy, Cliona** 29:19

Okay.

 **Shanahan, Barry** 29:23

Mm.

 **Kennedy, Cliona** 29:24

Okay.

 **Gary Walsh** 29:24

In this particular version, this is a version of, but as you talk about, you can leave them empty.



Kennedy, Cliona 29:31

Okay.

I'll just, I'll do it for now, but maybe next one we will.

Try to leave it empty.



Desmond Leo 29:46

I think for the next ones you'll have the new version and then you will acquire it.



Kennedy, Cliona 29:51

Right.

So, see how this one's all away only? You have to show me Angela.



Gary Walsh 30:03

Oh, that's different.



Desmond Leo 30:03

Mm.

We can't do that.



Kennedy, Cliona 30:07

You said earlier you could.



Desmond Leo 30:09

We can.



Gary Walsh 30:10

not within the overall project can be targeted.



Shanahan, Barry 30:14

Mm.

GW **Gary Walsh** 30:14
not the individual topics.

 **Kennedy, Cliona** 30:15
Ohh.

DL **Desmond Leo** 30:16
So what I would suggest...

 **Kennedy, Cliona** 30:16
Okay.

DL **Desmond Leo** 30:19
is that you create two of these then, one for the Republic of Ireland and then another one for...

GW **Gary Walsh** 30:25
Or just do what you're doing now, which is saying, "Don't need to answer this if or none or what."

DL **Desmond Leo** 30:30
Yeah, I guess they don't have to.

SB **Shanahan, Barry** 30:33
I think, yeah, that's probably the easiest way past this.

DL **Desmond Leo** 30:35
Yeah.

GW **Gary Walsh** 30:38
That's a fair, been able to turn topics on and off within a forum based on recognitionality.
The very significant.



Kennedy, Cliona 30:49

Yeah.



Gary Walsh 30:49

Change, we need to be able, we would have the factory, and it's not so quick.



Kennedy, Cliona 31:20

Mm.

Thank you.

Oh.

Yes.

Done.



Desmond Leo 33:17

Cool.

Um...

You can feel free to invite yourself.



Kennedy, Cliona 33:25

So, continue to audience.



Gary Walsh 33:27

Mhm.



Desmond Leo 33:27

Yes.

And deploy to your panel.

Ah, you have three members in the Louise.



Gary Walsh 33:37

David.

S.



Kennedy, Cliona 33:39

It's probably already in.



Gary Walsh 33:41

No, it's not. It's the two of them and me.



Desmond Leo 33:44

Okay, cool.



Kennedy, Cliona 33:46

What do we, why is the same requires?



Gary Walsh 33:47

You have to put a name on it, so like...



Desmond Leo 33:50

So that you can distinguish between, like, this is a Louise deployment, because you might create another one just for shop talk or something.



Kennedy, Cliona 33:55

OK, I just do tests for today.



Desmond Leo 33:57

Yeah, sure, just you.



Gary Walsh 33:58

Same here, no.

That won't do anything until you get lunch.

And even then I don't have the thing turned on because I specifically turned it off until we're happy with this. But if you go ahead and hit launch.



Kennedy, Cliona 34:11

Yeah.

Continue.

 **Gary Walsh** 34:16

Yeah.

You can directly invite yourself so you can see it.

 **Kennedy, Cliona** 34:30

This doesn't matter, sure doesn't.

 **Gary Walsh** 34:32

No.

Because it's not Donnelly right now.

 **Kennedy, Cliona** 34:36

Okay, off.

 **Gary Walsh** 34:37

But.

 **Kennedy, Cliona** 34:43

What's up, Mayne?

 **Gary Walsh** 34:45

So what these are these are the critical parts for you to know, right? Hide replies until a participant sends its first message. Doesn't really matter unless that second one is turned on.

 **Kennedy, Cliona** 35:03

Mm.

 **Gary Walsh** 35:04

and that first one was off. As soon as I go in, I see everything.

That first one is on, it's all blurred out so I'm not biased with what anybody might have been saying. So imagine it was like a big public discussion about how Musgrave Marketplace is doing its ordering or whatever and you want everyone to chat with each other.



Kennedy, Cliona 35:15

Okay.

Yeah.



Gary Walsh 35:22

you would have a second one on and the first one on so that when I come in I don't see what everyone's been saying until I've said something.



Kennedy, Cliona 35:29

Okay.



Gary Walsh 35:29

Right, but in your case, the key one is making sure that that second one is off.



Kennedy, Cliona 35:34

Yeah, every single time.



Gary Walsh 35:36

Yep, now you hit save there at the top. Make sure you hit save. When that blue button is on, it means you've done something you need to turn off.



Desmond Leo 35:36

Mhm.



Kennedy, Cliona 35:45

Continues launch.



Gary Walsh 35:46

Yeah.



Kennedy, Cliona 35:57

And then just first launch.

 **Gary Walsh** 35:58

Mhm.

 **Desmond Leo** 35:59

Launch, yeah.

 **Kennedy, Cliona** 35:59

Yeah.

 **Desmond Leo** 36:05

Cool, so you should have an e-mail, or the two of you should have the three of you should have an e-mail.

 **Gary Walsh** 36:08

You won't get the e-mail because I have that turned off.

 **Desmond Leo** 36:10

Ohh, I see.

 **Gary Walsh** 36:11

Flood.

 **Kennedy, Cliona** 36:11

And I just log in, though, then.

 **Gary Walsh** 36:13

Healy can log in because I just triggered it for you.
I'll invite you as well, right?

 **Shanahan, Barry** 36:20

Good.

 **Kennedy, Cliona** 36:24

No, my dad's got a university.

Okay.

Good.

 **Desmond Leo** 36:52

The way that...

 **Kennedy, Cliona** 36:55

Yeah.

 **Desmond Leo** 36:57

Actually, no, you go, you go. I don't want to explain things to you.

 **Gary Walsh** 37:05

Okay, but we've seen something there and you haven't hit send on that message.

I've never seen anyone do that.

So when you start typing there.

You actually have to hit send on the right.

 **Desmond Leo** 37:18

Mm.

What happens if you hit enter? Yeah, yeah, exactly.

 **Gary Walsh** 37:22

What she did was hit next topic. We should probably disable that Desi to stop you hitting next topic if you typed.

 **Kennedy, Cliona** 37:28

Yes, please.

 **Desmond Leo** 37:29

Yes, yes, yes, yes, you can.

 **Kennedy, Cliona** 37:30

Can we make them?

 **Desmond Leo** 37:35

Sorry, well, I mean, we can we can make it so that the next topic button is disabled until you've actually sent something.

 **Kennedy, Cliona** 37:36

Mm.

Yeah.

 **Gary Walsh** 37:43

Oh, just we specifically didn't do that because you said before that they wanted to be able to navigate through them to look at them.

 **Kennedy, Cliona** 37:51

I know, that's what I'm just.

 **Gary Walsh** 37:53

But if they start typing something, we can disable it until if it's sent so that they don't do what you just did, which is type, not send it, and then hit next.

 **Kennedy, Cliona** 38:03

Yeah, that's a good idea.

The only thing I'm thinking of though here is this Uruguay only costing you see.

 **Gary Walsh** 38:11

Okay.

 **Desmond Leo** 38:11

Mm.

This is one of the layouts that we're going to change is that we're going to give people a start page so that they see all the topics they can join and then they enter into it and then type.

 **Kennedy, Cliona** 38:25

Hmm, because we kind of want them to go topic by topic.

DL **Desmond Leo** 38:30

Oh, I see.

SB **Shanahan, Barry** 38:34

And another.

Something to consider as well is for any of those sections where we have three different questions. If anyone tries to answer them on three different lines with a line break and they hit enter, it's just going to post the answer. Are they, are we able to do multiple answers?

GW **Gary Walsh** 38:52

Yeah, yeah, yeah. If you hit Alt Enter in that text box, it should let you do that, but... Most people won't know that I understand that, but you can hit multiple answers.

SB **Shanahan, Barry** 39:02

Yeah, I don't think Alt Enter or Shift Enter are working there. Yeah, it's not getting me to a new line, I'm afraid.

GW **Gary Walsh** 39:06

Sorry, shift enter is what I mentioned, sorry.
No, Orca, though. OK.

 **Kennedy, Cliona** 39:11

So I can't see any of my responses there, no I sent three.

SB **Shanahan, Barry** 39:14

Yeah, it replaces them at the moment.

DL **Desmond Leo** 39:15

Mm.

GW **Gary Walsh** 39:16

It, it, this is a bug that will be fixed with that new one if you hit refresh on the page.



Kennedy, Cliona 39:22

Hold on, sorry, I'm just looking at being able to drop little pictures and stuff, because that's a point of.



Desmond Leo 39:28

Okay.



Kennedy, Cliona 39:28

Mhm.



Shanahan, Barry 39:30

Oh yeah, I see him.



Kennedy, Cliona 39:30

Oh yeah, okay.

Right, that's it.



Desmond Leo 39:32

Okay, but we need we need to fix that bug then.

For lunch.



Gary Walsh 39:36

My plan, so the reason I didn't deploy these updates with some of these fixes cleaner was because there's a there was this new one that Kevin was doing with the guys that.

What's it called? Listening to the customer or something.



Kennedy, Cliona 39:51

Yeah.



Gary Walsh 39:52

And.



Kennedy, Cliona 39:54

Voice of the Cross.



Gary Walsh 39:54

Value member pricing or something like that, anyway, and it was a I was told it was like a critical survey.

If I did a deploy at the time, because we changed how some of the things works, it would have thrown out people, so it didn't do it. Also knowing that people need to register here first, and there's a process before you can really send it out to them.



Kennedy, Cliona 40:08

K.

Okay.



Gary Walsh 40:15

I can deploy this over the weekend to get the updates in and that survey won't be up, won't be impacted.



Kennedy, Cliona 40:20

Yeah, OK.



Gary Walsh 40:22

That particular issue that you just seen there will be fixed.



Kennedy, Cliona 40:24

Perfect, yeah, and OK.



Gary Walsh 40:27

I don't need to do a deploy anyway to get rid of that stuff that you seen earlier with the five year old sign-up fee.



Kennedy, Cliona 40:32

Perfect, yeah. And then I suppose, I'll just carry on, I'll talk as I'm doing this, but question then would be.

So that.

So how am I going to tell them then? So like, you know, they obviously we got the e-mail there to like, I went into that URL to join or whatever. So what should I do here?

So should I e-mail them from my Musgrave e-mail and just say, please use this link, sign up.

 **Gary Walsh** 41:00

Sign up.

 **Kennedy, Cliona** 41:14

Yeah.

 **Gary Walsh** 41:14

You should send them a new communication and say the change is happening. This is the new platform. Here's the URL. The first step in order for you to be able to proceed with the food service panel is to click here and register your account.

 **Kennedy, Cliona** 41:27

Perfect. OK.

 **Gary Walsh** 41:28

And when we have everyone on board, then you can launch the project and send it out.

 **Kennedy, Cliona** 41:32

Perfect. So when I give you till...

 **Gary Walsh** 41:34

Nita.

 **Kennedy, Cliona** 41:36

Monday before I send out that e-mail.

 **Gary Walsh** 41:39

They can send you an e-mail now, it's there to sign up. Oh, because of the five year sign-up thing, if you could.



Kennedy, Cliona 41:44

It's fine. No, look, to be honest, because Louise just wanted it done while she was away. She's not back till the 28th, so late.



Gary Walsh 41:50

If you could wait on Monday for that e-mail, that will be because I can get that change for that, take that five year out and not impact that survey.



Kennedy, Cliona 41:57

Yeah, and the app and...



Gary Walsh 42:00

That one I can do on the slide, that doesn't need deployment. I can change that now.



Kennedy, Cliona 42:03

Yeah.

Well, yeah, I'll wait till Monday. No worries.

Sorry, I need to just properly look at that again. I'm just...



Gary Walsh 42:13

The other thing to know here as well is like, sorry, Barry, on your point, you'll notice that we are more prominently pushing the voice notes.



Desmond Leo 42:14

Thank you.



Shanahan, Barry 42:21

Ha.



Kennedy, Cliona 42:22

Yeah.



Gary Walsh 42:23

You can answer all three questions and no one go with a voicemail a little bit easier. It might be worth saying that in the e-mail that you know...



Kennedy, Cliona 42:23

Mm.



Shanahan, Barry 42:26

It's a great point, yeah.



Kennedy, Cliona 42:31

We can now use voice ones.



Gary Walsh 42:32

Voice notes are now easier to make it easier and try and push them because you get a little bit, you get more context and more depth in the answers with voice notes than you do with text.



Shanahan, Barry 42:38

Definitely.



Kennedy, Cliona 42:40

If some of them don't like...



Shanahan, Barry 42:42

And would it be the same case if someone recorded multiple voice notes? Would it overwrite or would it give us access to each of them?



Gary Walsh 42:48

It does that bug where it looks like it overrides in this core version, but no, not in general. Everything is handled individually. It's just...



Shanahan, Barry 42:51

Yeah.

Thank you.

Yeah.

GW **Gary Walsh** 42:57

It replaces what's on the screen right now, but when you refresh the page, they'll be back.

SB **Shanahan, Barry** 42:59

Mhm.

 **Kennedy, Cliona** 43:01

One thing, sorry, that's ***** me off here.

SB **Shanahan, Barry** 43:02

Yeah.

 **Kennedy, Cliona** 43:07

That.

GW **Gary Walsh** 43:07

That that changed as he didn't, but that's not in in Mayne, I don't think, and that opening message at the top, it's it is, I've never liked that.

DL **Desmond Leo** 43:12

What changed, sorry?

 **Kennedy, Cliona** 43:14

Just.

Why is it static?

You know.

DL **Desmond Leo** 43:21

Yeah.

GW **Gary Walsh** 43:21

The idea, the idea that one was that, like, as things come along through the through the forum and you more loads and loads and more messages, you can still see the original question at the top of the page, basically.

 **Desmond Leo** 43:33

Yeah, I mean, how I have it, right?

 **Gary Walsh** 43:34

Probably probably don't need that word opening message though, you know.

 **Kennedy, Cliona** 43:37

Yeah, like, that doesn't need to be there.

 **Desmond Leo** 43:38

No.

Well, how I have it, or because I didn't actually, so what I've done is I've told them to put the description underneath the review of the year so far, so that it's actually just all there.

So in the future version, but I don't know which release that's going to be. You will have it.

 **Gary Walsh** 44:00

It's not gonna be the one, it's not gonna be the one for this week, so I can, I can hack this, I can take that opening message out, Cliona. Is it just a word opening message that you're not happy with?

 **Desmond Leo** 44:02

It's not gonna be the one for this weekend.

 **Kennedy, Cliona** 44:09

Yeah, I just think it looks a bit stupid.

 **Desmond Leo** 44:10

Okay.

 **Shanahan, Barry** 44:11
Understood.

 **Gary Walsh** 44:11
I can take, I can take that out.

 **Kennedy, Cliona** 44:13
Thanks.

 **Shanahan, Barry** 44:13
I suppose just for ease of use as well, does it have to have a drop down there?

 **Gary Walsh** 44:18
It doesn't have to. Again, I can take that out, but the reason for that was on longer questions like this where it's jamming up your screen.

 **Kennedy, Cliona** 44:18
Yeah.

 **Shanahan, Barry** 44:23
Yeah, of course, yeah.

 **Kennedy, Cliona** 44:26
Yeah, I think that's fine. I'm not.
Started by that.
I am just bothered by this.

 **Gary Walsh** 44:32
Would it make more sense if we change the word opening message to question?

 **Shanahan, Barry** 44:38
Question, or even blank.



Kennedy, Cliona 44:38

No, I think we could just have it blank. I don't think we needed anything there.



Gary Walsh 44:41

Like, OK.



Desmond Leo 44:42

OK.



Kennedy, Cliona 44:43

Like, they're familiar with these, most of them. Like, there'd be one or two new ones now, probably next week, but...



Desmond Leo 44:50

The the the challenge is, if you if you just minimise this this thing right now.



Gary Walsh 44:55

If you take it out, you don't know what's there.



Desmond Leo 44:57

Yeah, like then there's actually nothing, there's no text there. So it needs to be, there should be some sort of instructional text to tell them to expand it open if it's accidentally closed. And that should probably be questioned then.



Shanahan, Barry 44:58

Oh, good points. Yeah.



Kennedy, Cliona 45:11

Six.

Yeah, let's put a question there, so.



Desmond Leo 45:17

Okay.



Kennedy, Cliona 45:21

What do you think, Barry question?



Shanahan, Barry 45:23

And.

Well, I think...

Yeah, question, question will do it as well. I'm sure if someone gets entirely lost, they can always click on the word question and find them again. So yeah, no, that makes sense.



Kennedy, Cliona 45:36

Yeah, they all have, they all have my phone number anyways, for screening.

Ohh.

OK, that's fine.

I should be able to just skip here.



Gary Walsh 46:03

You can, yeah.

And, like I said, that's the reason why we didn't force a message.



Kennedy, Cliona 46:07

Yeah, I remember that. OK.



Gary Walsh 46:24

Mm.



Kennedy, Cliona 46:38

Okay.

I need a closing message.

I need them to be able to close it at the end.



Desmond Leo 46:46

There.

Yeah, I mean, I suppose you can have it as your final topic because I think that's all

the questions we have for you today.

They'll still be able to respond, but like they don't have to.



Kennedy, Cliona 47:04

Okay.

Right, understood, right then.

Can I? I can edit the live one, can I?



Gary Walsh 47:12

No, no, no, not in that version, no, uh, I don't know if here, just tell me to text if you want.



Kennedy, Cliona 47:23

Ohh, blah blah, just say.

That's all the questions for.

Barry, help! You better in English than that.



Shanahan, Barry 47:33

Yeah, thank you for your participation. You may not, is it cool to say you may now close out the screen and everything? Is this?



Desmond Leo 47:42

Yeah.



Shanahan, Barry 47:43

Yeah, thank you for participation. You can now close the survey.



Kennedy, Cliona 47:47

Yeah.



Shanahan, Barry 47:47

Yeah.



Desmond Leo 47:49

Close the browser.

 **Shanahan, Barry** 47:51
Was the browser getting better?

 **Kennedy, Cliona** 47:53
Yeah, yeah, yeah.

 **Shanahan, Barry** 47:55
Are we putting that in as the topic name or it'll need an opening message, won't it?

 **Gary Walsh** 47:55
Product.

 **Desmond Leo** 47:59
But.

 **Kennedy, Cliona** 47:59
The topic name could be, the topic name could just be, thank you.

 **Desmond Leo** 48:04
Thank you for your, yeah, thank you for your participation.
And then the message can be, you may now close the browser.

 **Kennedy, Cliona** 48:12
Yeah, because it, yeah, there it's quite inform of this.
Hey.

 **Gary Walsh** 48:23
No.

 **Kennedy, Cliona** 48:27
And...

 **Shanahan, Barry** 48:28
Three.



Kennedy, Cliona 48:33

OK, but quite simple to use.



Gary Walsh 48:35

But give me the text again there.



Shanahan, Barry 48:38

Thank you for your participation. Is the what do we call this?



Desmond Leo 48:43

is the title.



Shanahan, Barry 48:43

The...



Kennedy, Cliona 48:44

Topic.



Shanahan, Barry 48:45

the topic name and then the opening message, you may now close the browser.



Desmond Leo 48:45

But yeah, okay.



Kennedy, Cliona 48:46

Yeah.

Stop yelling, Barry.

Make me know.



Gary Walsh 49:23

Okay, refresh the page.



Kennedy, Cliona 49:35

Yeah.

 **Shanahan, Barry** 49:37

Good.

 **Gary Walsh** 49:39

Look, again, this is our first one. We haven't, unfortunately, we haven't really been doing any trials or training with this one, so there might be some creaks in the woodwork, but when we see it and we see how people are using it and where the kink, the issues are, we can address them. And as Desi's pointed out, we have a couple of fairly significant improvements already due to come.

 **Kennedy, Cliona** 49:48

It's fine.

 **Desmond Leo** 49:53

Mhm.

 **Kennedy, Cliona** 49:58

Yep.

 **Gary Walsh** 49:59

I will make it more on your side. You haven't really seen them here. It's more on the moderation side. The force batch fixes are going to allow you to do all your labelling and your all that stuff you want to be able to do.

 **Kennedy, Cliona** 50:04

Yes.

Yeah.

 **Gary Walsh** 50:12

Then there's a second batch which address some improvements on this with a start page and an end page.

 **Kennedy, Cliona** 50:17

Yeah, um, sorry.

Yeah, no, I think it looks good. I'm happy with it. Thank you guys for all your work on it. It's been a long process.

 **Gary Walsh** 50:27

Nearly there, so we a few things I have to fix the figure out. I'll just take notes here, figure out why SMS is not sending, and we need to remove the app and...

 **Kennedy, Cliona** 50:34

Mhm.

Yeah.

Musgrave Marketplace website.

 **Gary Walsh** 50:41

MMP from the Louise and emails were fine, right? And then removed the five euro sign up.

 **Kennedy, Cliona** 50:44

Yeah.

Yeah.

On Louise.

 **Gary Walsh** 50:51

And second profiles from the text, and anything else?

 **Kennedy, Cliona** 50:55

Mhm.

 **Shanahan, Barry** 50:58

I think that was everything it is.

 **Kennedy, Cliona** 50:59

Don't think so, yeah.

 **Gary Walsh** 51:00

Oh yeah, and an opening message changes to...

 **Shanahan, Barry** 51:02
Oh yeah, just a question, wasn't it?

 **Kennedy, Cliona** 51:03
Yeah.

 **Gary Walsh** 51:03
Question.
Yeah.

 **Kennedy, Cliona** 51:06
to cheque the question. And then I'll reach out to my learning today again, just get that wrapped up and hopefully we can have this up on Monday.

 **Desmond Leo** 51:17
Cool.

 **Shanahan, Barry** 51:23
Mhm.

 **Gary Walsh** 51:24
And...

 **Kennedy, Cliona** 51:25
Yeah, so we'll send out that e-mail one day for them to register. Let me just write that down there.

 **Gary Walsh** 51:27
Yeah.

 **Desmond Leo** 51:30
Yeah.

 **Gary Walsh** 51:37

Very good.

Any, any thoughts, any thoughts yourselves, guys? Like, maybe feel free to be blown to direct.

 **Desmond Leo** 51:42

Awesome.

Yeah, this is like, if you're like, at this point, if you think, hey, these things could be improved for next time, like, there's, you know, that's why we're here. We're trying to make it as easy as possible and what we need a list of improvements. So.

 **Kennedy, Cliona** 52:03

No, I don't think so. Like, I mean, this is something that I, you know, picked myself to everything that I've asked for is there. I think that it's perfect, like.

 **Shanahan, Barry** 52:11

Mm.

 **Kennedy, Cliona** 52:14

obviously perfect from looking at it now, but it's obviously going to be different or experiences we know how to use this platform. You know, these panellists obviously don't know how to use it, so there definitely will be teething problems, but that's normal. Like I would be surprised if there wasn't. So I definitely think it's just a process of using it and see how their experience is, but I think.

 **Desmond Leo** 52:22

Mhm.

Right.

 **Kennedy, Cliona** 52:38

everything else like what we went through there.

Is fine.

River.

 **Desmond Leo** 52:43

Cool.

 **Shanahan, Barry** 52:44

Yeah, no, it's like if we come across any snags now, we'll be sure to let you know, but from us, it's working as designed, which is perfect.

 **Kennedy, Cliona** 52:55

Yeah, and it's so user-friendly, which is the main thing that we talked about is that we need to be as simple as possible for these people. So.

 **Desmond Leo** 52:55

OK.

 **Shanahan, Barry** 52:57

Yeah.

Mm.

 **Desmond Leo** 53:02

Yeah.

 **Gary Walsh** 53:03

Like.

 **Kennedy, Cliona** 53:04

Yeah. Also, so do you know the way we have...

We're going to upload obviously a CSV of emails, right, that it's going to go out to.

 **Desmond Leo** 53:15

Yes.

 **Kennedy, Cliona** 53:16

Yeah.

 **Gary Walsh** 53:16

On the discussion point.



Kennedy, Cliona 53:20

Is that how we are going to do it or no?



Shanahan, Barry 53:23

How does the launch work?



Desmond Leo 53:23

I thought everyone was was joining to be a panel.



Gary Walsh 53:24

No, they're gonna be, they're gonna be, they have to, you're gonna e-mail them and tell them to register and...



Kennedy, Cliona 53:26

Yeah, sorry, sorry.

Yeah, sorry, my head just went there. So then we'll be able to see them registered then on the back end like we did there. Okay, perfect. And then in terms of managing responses, then it will literally, when we say look at report, it will give us a name.



Shanahan, Barry 53:31

Okay.



Kennedy, Cliona 53:45

Phone Tess.



Gary Walsh 53:51

Right. What's this?



Shanahan, Barry 53:52

I.



Gary Walsh 53:54

Ohh, you start one as well, right?

 **Desmond Leo** 53:56

It.

 **Shanahan, Barry** 53:56

Yeah, I just looked at the other one.

 **Gary Walsh** 53:57

Yeah, when you click into again, there's improvements going to come in here, like this is all massively, massively changed, and this is the improvement that you're going to get on Monday, but you can see cleaner there, and that's who it is. This is all going to have all your labelling and all the features. I think I showed it to you a couple of weeks ago, the new design. Yeah, so this is all.

 **Shanahan, Barry** 54:03

Mm.

 **Kennedy, Cliona** 54:03

Mhm.

Yes, we did talk about this, yes.

 **Desmond Leo** 54:13

Hey, something something to note: Cliona sent 3 messages for this opening one, and I don't.

 **Gary Walsh** 54:18

No, that was the second one she sent to me.

 **Kennedy, Cliona** 54:19

Second one.

 **Desmond Leo** 54:20

Okay, okay.

GW **Gary Walsh** 54:22

So, it was this one.

 **Kennedy, Cliona** 54:22

Okay, perfect, that's Ryan, yeah, because obviously we're, yeah, that one.

SB **Shanahan, Barry** 54:26

Right.

DL **Desmond Leo** 54:26

Okay, cool.

GW **Gary Walsh** 54:27

No, like I said, this one, I didn't really want to show you this because this is dramatically changing on the version I didn't want to put it up over the weekend. And then these are disabled, but they will be enabled. And this is where you can see who has.

 **Kennedy, Cliona** 54:33

Okay.

GW **Gary Walsh** 54:40

You'll have two links, you'll have this registration link. This is anyone who has signed up and they might be held up. So it can be held up for any one of a couple of reasons. If they...

 **Kennedy, Cliona** 54:50

Oh, I remember this. I remember this. Sorry, sorry, sorry.

GW **Gary Walsh** 54:52

So, in this cleaner here, it didn't validate our phone.

Right now, you can just bypass that; you can just hit approve and say, "Let them go. Doesn't work, don't care about the phone, or it could be multiple people might sign up with the same phone number, multiple people might sign up with the same e-

mail, or tweets to the e-mail, like very, very close or very same name. They might be signing up from outside of Ireland. If it's outside Ireland, we flag it straight away, because...



Kennedy, Cliona 55:01

Mhm.



Gary Walsh 55:17

They should be in Ireland. And then the other one you'll see then is this page, which is the one where they have actually signed up. So you'll see there the cleaner has signed up. I need to actually turn points off things. Turn off points.



Kennedy, Cliona 55:18

Who?



Gary Walsh 55:32

And...

You can go in there and click on clean and see everything that she's done.



Kennedy, Cliona 55:42

Okay, perfect.



Gary Walsh 55:43

Those 2 will be enabled.

With the with the update to turn this on.

Does that make sense? This is in here, you can click invite to project and you can drop it down and like you can invite someone directly to a project if you want from in here. So that's what I did there just to when you get that launch, I just clicked it to you and hit invite project.



Kennedy, Cliona 55:51

Yeah.



Desmond Leo 55:51

Mm.



Kennedy, Cliona 56:05

Okay.



Gary Walsh 56:06

You don't see the rules there because you're already invited to it, but, like, for example, I could invite you to that survey if I wanted to.



Kennedy, Cliona 56:13

Yeah, please don't.



Gary Walsh 56:15

I won't.

Does that make sense?



Shanahan, Barry 56:18

We've been avoiding that one.



Kennedy, Cliona 56:19

Yeah, thank you. That does, yeah. Perfect. I think I'll probably be...
I'll be annoying you guys a lot over the next few weeks.



Desmond Leo 56:31

Yeah, that's why we're here.



Gary Walsh 56:32

No such thing, how can I help?



Desmond Leo 56:33

Yeah.



Kennedy, Cliona 56:34

Thank you. Thank you. That's great. That's really helpful. Really appreciate all your work on it, guys, and your patience with me. So thank you so much.

 **Desmond Leo** 56:34
Yeah.

 **Shanahan, Barry** 56:35
Ariel, thanks a million.

 **Desmond Leo** 56:37
Cool.

 **Gary Walsh** 56:37
No problem.

 **Desmond Leo** 56:38
Yeah.

 **Gary Walsh** 56:41
Thanks for your help with it.

 **Desmond Leo** 56:43
Mhm.

 **Kennedy, Cliona** 56:45
Yeah, thank you. Have a lovely weekend, guys.

 **Desmond Leo** 56:46
I actually, just one thing. I think it would be good if at the end of the discussion forum, maybe we just get together and kind of do a bit of a debrief on thoughts of that experience. Yeah. Cool.

 **Kennedy, Cliona** 56:58
Yeah, yeah, 100%. I think that's what I do, yeah.

 **Shanahan, Barry** 56:58
Yeah, 100%.

 **Desmond Leo** 57:02
Okay.

 **Gary Walsh** 57:02
Right, I'll send you today's data nil and a second.

 **Kennedy, Cliona** 57:02
Yeah.

 **Shanahan, Barry** 57:04
Oh, would you mind? Yeah, thanks a million. I'm sure we're almost done as well.
Thank you for that.

 **Gary Walsh** 57:06
Oh, sweat.

 **Kennedy, Cliona** 57:07
Ohh.

 **Gary Walsh** 57:09
Send you that note.

 **Desmond Leo** 57:11
Awesome. Thank you guys.

 **Shanahan, Barry** 57:12
Thanks, talk to you soon.

 **Kennedy, Cliona** 57:12
Perfect. Thanks, guys. Have a nice weekend. Bye.

 **Desmond Leo** 57:14
Bye.

GW **Gary Walsh** 57:14
There you go. Bye, bye, bye, bye.

SB **Shanahan, Barry** 57:15
And.

● **Shanahan, Barry** stopped transcription